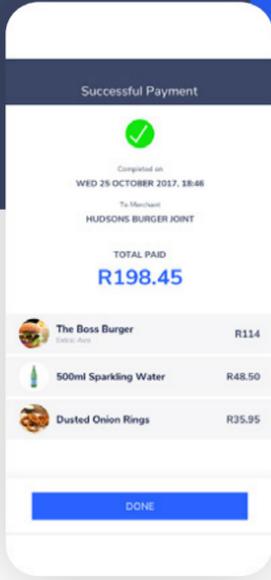


Tabbs Case Study

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Developed by: Realm Digital

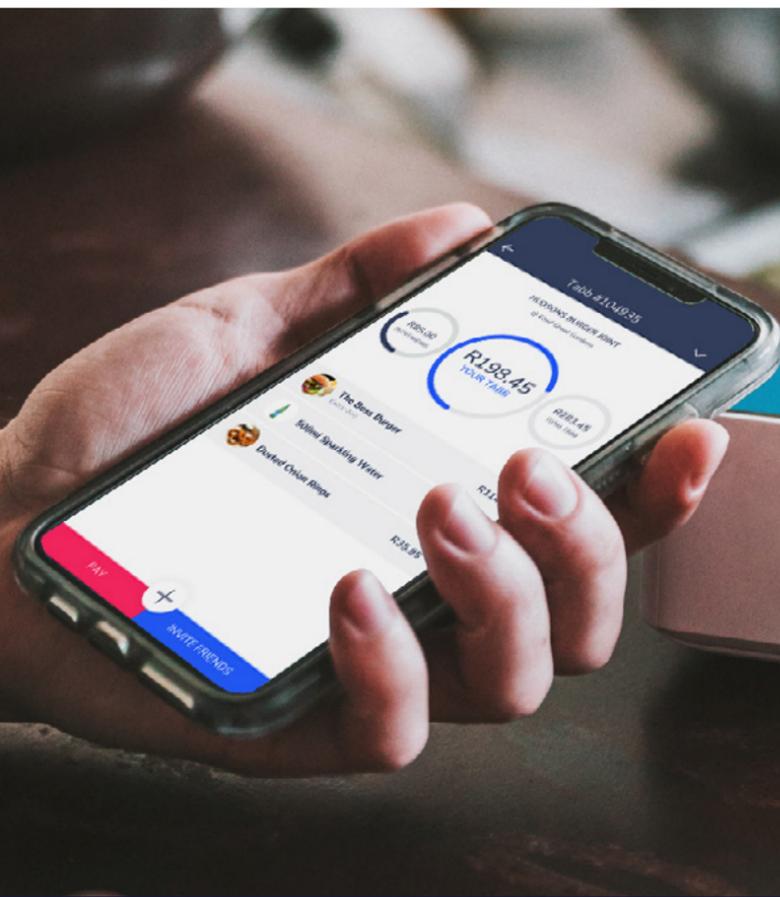


Tabbs is a mobile app that allows for online, mobile and in-person payments. Customers pay by scanning the QR code at the till, on your bill, at your restaurant table or via POS screen.

It's a complete payment solution for restaurants that includes itemized billing, QR menus and dashboard reporting and more. This feature-rich mobile app accept payments anywhere and includes management tools to help grow your business.

What initial problem was identified?

Tabbs required a dependable and reliable development team to continue the development work of their mobile application, so they approached Realm Digital to optimize and enhance their existing offering. Tabbs also required Realm Digital to create a POS white label option, as well as an Open Table feature on their POS app.



What was the proposed solution?

To establish an ongoing Development Team that can support Tabbs moving forward

These enhancements will allow the users to use the App in offline mode, thus not having to use their data

The users are also able to print receipts and keep tables open with these enhancements, thus improving the users experience of using the App

The white label solution will allow for partner company branding, and the open tables will improve the multiple checkouts functionality.

Our phased approach

1
With the first phase looking to make updates to the pre-existing Tabbs App. Updates that included optimizing images, adding portrait view, as it only existed in landscape view, as well as adding payment device integration.

2
The second phase required Realm to make UI improvements, and add the Quick Sale feature, which required new payment API integration.

Further enhancements included improvements to the sign up page, scroll on cart functionality, as well as adding offline mode capabilities.

3
The goal of the phase three enhancement was to allow users to use the App in offline mode, thus not requiring data or internet connections to process transactions where the internet connection is poor or unavailable. The users are able to print receipts and keep tables open with these enhancements, ultimately improving the user experience of using the App.

"Very professional, well-organised and structured team to work with, offering flexibility when required and a real feeling of care for the product and the business around the product."

Rauri Richardson
Founder and CEO of Tabbs



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